



Leading for World Class Manufacturing

Overview

World Class Manufacturing has no value without employee empowerment. The World Class Manufacturing (WCM) training program is designed to improve employee morale, individual and company performance and company profits at all levels of the organization by highlighting value and non-value added activities and eliminating all forms of waste. It is aimed at team leaders and senior operators in a factory environment to develop a basic understanding of the principles required to lead a team in a lean and world class manufacturing operation. The programme focus is on leadership attributes, how to empower the team, applying lean and the Six Sigma zero defect concepts.

WCM training is customized to the company's needs, performed in the workplace and includes practical application around the WCM training principles of:

Teamwork

Continuous improvement

Zero defect principle

Just –in-Time

Customer orientation

Efficient R&D

An enterprise culture

Integration of suppliers

Content

Module 1 : People Management – Communication Strategies and Leadership and Influence

Module 2 : People Management – Performance Management and Time Management

Module 3 : Safety in the Workplace

Module 4 : Total Quality Management and Housekeeping

Module 5 : Lean Manufacturing, Waste Management and Zero Defect

A financial reporting module can be added if required.

For Whom Intended

Those who lead teams and projects in factories

Duration

5 days facilitation, 5 days summative feedback and individual coaching

1 day action learning presentation